

# PARTS

# BULLETIN



THE  
*Indian* MOTORCYCLE COMPANY

**Bulletin No.** PB-74-03

**Model**

**Subject** R.I.D.E.

**Date** June 21, 1974

## R.I.D.E. (Rush Indian Down Emergency) Program

To keep the maximum number of sold units in operating condition, Indian announces its new "RIDE" program. The program guarantees Twenty-Four Hour Shipment.

All RIDE orders must:

1. Include model, serial number and date sold.
2. Be for functional parts of a motorcycle in current production.
3. Be ordered by component part number, no assemblies or descriptions.
4. Be placed by phone or telex, no mail orders.
5. Be non-cancellable, C.O.D., Air shipments only. No credit will be issued for refused shipments.
6. Not exceed ten line items.

These special conditions will apply:

1. Assemblies will be shipped if component is not available.
2. Substitutions for out-of-stock items will be made on a "Modification needed" basis.
3. Non-standard parts will be substituted if standard parts not available.

The "RIDE" program is designed to insure that present and future owners of Indian Motorcycles can have an operational machine at all times. Before a "RIDE" order is placed please check the following:

1. Have all local sources been explored?
2. Is the owner aware of possible extra costs involved?
3. Have you obtained an advance deposit on the order?
4. Is the order genuinely for a non-operational vehicle?

"RIDE" orders will be given priority over all other types of orders, and will replace the existing "Special" order category.

If you have any questions regarding this program, please contact Hal Collins, Manager, Parts.

